

Company Privacy Policy

New York Concierge Storage LLC (“Company”, “we”, or “us”) operates the website with the web address or URL <https://www.NYConciergeStorage.com> (the “Site” or “Website”) and offers services for sale on the Site (the “Services”). COMPANY is committed to protecting your privacy and safeguarding your personal information. While your use of the Site is governed by the COMPANY Terms and Conditions (the “Terms”) located at [Terms & Conditions URL], this Privacy Policy describes our practices regarding the personal information we collect from the users of our Website.

1. OUR COMMITMENT TO PRIVACY

Your privacy is important to us. To better protect your privacy we provide this notice to explain our online information practices and the choices you can make about the way your information is collected and used.

Our company policy is to respect and protect the privacy of our customers and the users of the Site. We understand and share your concerns about privacy, especially on the internet. Through this Privacy Policy, we want to reassure you as a user of the Site that we will not sell, share, or rent user information to others in a manner different than as set forth in this Privacy Policy.

2. THE INFORMATION WE COLLECT

Upon registration, setting up an account with COMPANY, we ask you to provide us with certain personally identifiable information which may include, but is not limited to, name, mailing address, physical address, and email address. We use this information to establish individual accounts protected by passwords that the registered customer selects. We use the email address you provide to confirm account registration as well as to send notices and updates.

On some pages on the site, you can order Services, make requests, and register to receive materials. The types of personal information collected on these pages include, but are not limited to, name, mailing address, email address, phone number, and payment information.

COMPANY may also automatically receive and record information on server logs from your internet browser. This information includes, but is not limited to, Internet Protocol Address (“IP Address”), internet browser type, Internet Service Provider (“ISP”), referring/exit pages, operating system, date/time stamp, and clickstream data. We may use this information to analyze trends, administer the Site, track users’ movements around the Site, gather demographic information about our user base as a whole, and better tailor our Services to our users’ needs.

This information may also include your HTTP cookie information (“cookie”), the pages you request, and your log in times. A cookie is a small piece of data sent from a website and stored in the user's web browser while the user is browsing it. Every time a user loads the website, the browser sends the cookie back to the server to notify the user's previous activity. Cookies were designed to be a reliable mechanism for websites to remember information (such as items added in the shopping cart in an online store) or to record the user's browsing activity (including clicking particular buttons, logging in, or recording which pages were visited in the past). Cookies can also store passwords and form content a user has previously entered, such as a credit card number or address. Our use of cookie technology is, thus, to provide you with a more individualized delivery of information and an optimal experience.

3. OUR COMMITMENT TO CHILDREN'S PRIVACY

Protecting the privacy of the very young is especially important to us. For that reason, we never collect or maintain information at our website from those we actually know are under the age of thirteen (13) years, and no part of our website is structured to attract anyone under the age of thirteen (13) years.

4. THE WAY WE USE INFORMATION

We use the information you provide about yourself when placing an order, only to complete that order and to manage your account and keep your account current. We may use this information for billing purposes or to fill orders. We do not share this information with outside parties except to the extent necessary to complete that order.

In general, we use the information we collect to either respond to the requests you make, or to aid us in serving you better.

We may also use your personal information in the following ways: (i) to facilitate the creation of and secure your Account on our network; (ii) identify you as a user in our system; (iii) provide improved administration of our Site and Services; (iv) provide the Services you request; (v) to improve the quality of experience when you interact with our Site and Services; (vi) send you a welcome email; (vii) send you administrative email notifications, such as security or support and maintenance advisories; (viii) respond to your inquiries; and (ix) to send newsletters, surveys, offers and other promotional materials related to our Services and for other marketing purposes of the Company.

From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, phone, facsimile, or regular mail. We may use the information to customize the website according to your interests.

We may also create anonymous data from your personal information by excluding information that makes the data personally identifiable to you (such as your full name). We use this anonymous data to analyze request and usage patterns so that we may enhance the content of our Services and improve Site navigation. We reserve the right to use anonymous data for any purpose and disclose anonymous data to third-parties in our sole discretion.

We may disclose your information to our third-party service providers: (i) to provide you with the Services that we offer you through our Site; (ii) to conduct quality assurance testing; (iii) to facilitate the creation of accounts; (iv) to provide technical support; (v) and/or provide other services to the Company. These third-party service providers are required not to use your personal information other than to provide services requested by the Company.

We may also disclose your personally identifiable information if required to do so by law or in the goodfaith belief that such action is necessary to: (i) Conform to the edicts of the law or comply with a judicial proceeding, court order, or legal process served on us; (ii) Protect and defend our rights or property, or; (iii) In the event of urgent circumstances, act to protect the personal safety of our users, the Site, or the public.

In the event, COMPANY goes through a business transition, such as a merger, acquisition by another entity, or sale of all or a portion of its assets, or should ever file for bankruptcy, your personally identifiable information will likely be among the assets transferred.

We may additionally use the information you provide about someone else (a recipient) when placing an order only to ship the product and to confirm delivery. We do not share this information with outside parties except to the extent necessary and reasonable to complete that order.

We use return email addresses to answer the email we receive. Such addresses are not used for any other purpose and are not shared with outside parties.

You can register with our website if you would like to use our services and receive updates on our Services. The information you submit on our website will not be used for this purpose unless you fill out the registration form. We may use the email address you provide to us to confirm order specification, shipment delivery and to answer, or ask questions associated with completing orders. We may use your contact information to contact you if we need to address questions in processing an order. We may use your contact information to occasionally send you information on our services and newsletters and, out of respect for your privacy, we present the option not to receive these types of communications.

We use the non-identifying and aggregate information to better design our website and to share with advertisers. For example, we may tell an advertiser that a particular number of individuals visited a certain section on our website, but we would not disclose anything that could be used to identify those specific individuals.

Finally, we never use or share personally identifiable information provided to us online in ways unrelated to the ones described above without also providing you an opportunity to opt-out or otherwise prohibit such unrelated uses.

5. OPTIONAL COMMUNICATIONS AND DISCLOSURES

We may periodically send you newsletters and emails that directly promote the use of our Site or our Services. When you receive newsletters or promotional communications from us, you may indicate a preference to stop receiving further communications from us and you will have the opportunity to “optout” by clicking on the link at the bottom of any of your emails and following the unsubscribe instructions provided. If you wish to opt out of future promotional communications from us, you may also contact us.

Notwithstanding the above, we may send you Services related communications, including notices of any updates to our Terms of Service or Privacy Policy.

6. OUR COMMITMENT TO DATA SECURITY

To prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, we have put in place appropriate physical, electronic, and managerial procedures to safeguard and secure the information we collect.

Unfortunately, no method of transmission over the internet, or method of electronic storage is completely secure. While we strive to use commercially acceptable means to protect the personal information that you transmit to us, we cannot guarantee its absolute security and you do so at your own risk.

COMPANY periodically reviews and updates our security measures to continually provide improved protection for the registered customer base.

The Site uses a variety of security measures to protect against the loss, misuse, and unauthorized alteration of personal information our possession and control. However, please be aware that, although we endeavor to provide security for information in our possession and control, no security system can prevent against all potential security breaches, and we, therefore, cannot guarantee the absolute security of your personal information. Personal information which we collect may be transferred to, stored in, and used in the United States and other jurisdictions, some or all of which may not have privacy regulations and protections which are as protective as those in your home jurisdiction. If you have any questions about our security measures, please contact us.

7. THIRD-PARTY WEBSITES

The Site contains links to third-party websites. Please be aware that we have no control over, do not review, and are not responsible for the privacy practices or the content of such third-party websites. We encourage our users to read the privacy policies of each and every website they visit. This Privacy Policy applies solely to information collected by us through the Site.

8. ACCESSING YOUR PERSONAL INFORMATION

Users may access, review, update, correct, or delete the personal information in their user account(s) at any time by editing his or her profile via the website or by contacting us directly. We will use commercially reasonable efforts to honor user's request. If you completely delete all of your personal information, then your account may become deactivated, and you will not be able to place orders for Services on the website. However, we may retain an archived copy of your records as required by law or for legitimate business purposes.

9. CHANGES TO OUR PRIVACY POLICY

COMPANY may modify or update this Privacy Policy from time to time so you should review this page periodically. Frequently reviewing this Privacy Policy and remaining informed about any changes to it is your responsibility, so we encourage you to visit this page often. Of course, you can always opt-out by deleting your account before the changes take effect.

10. HOW YOU CAN CONTACT US

Should you have other questions or concerns about our Privacy Policy or if you should know any user(s) violating this Privacy Policy, please contact our Customer Service Department at info@bostoncstorage.com

This Privacy Policy was last modified on Dec 18, 2016.

PROVIDE LEGAL INFORMATION RELEVANT TO YOUR COMPANY.